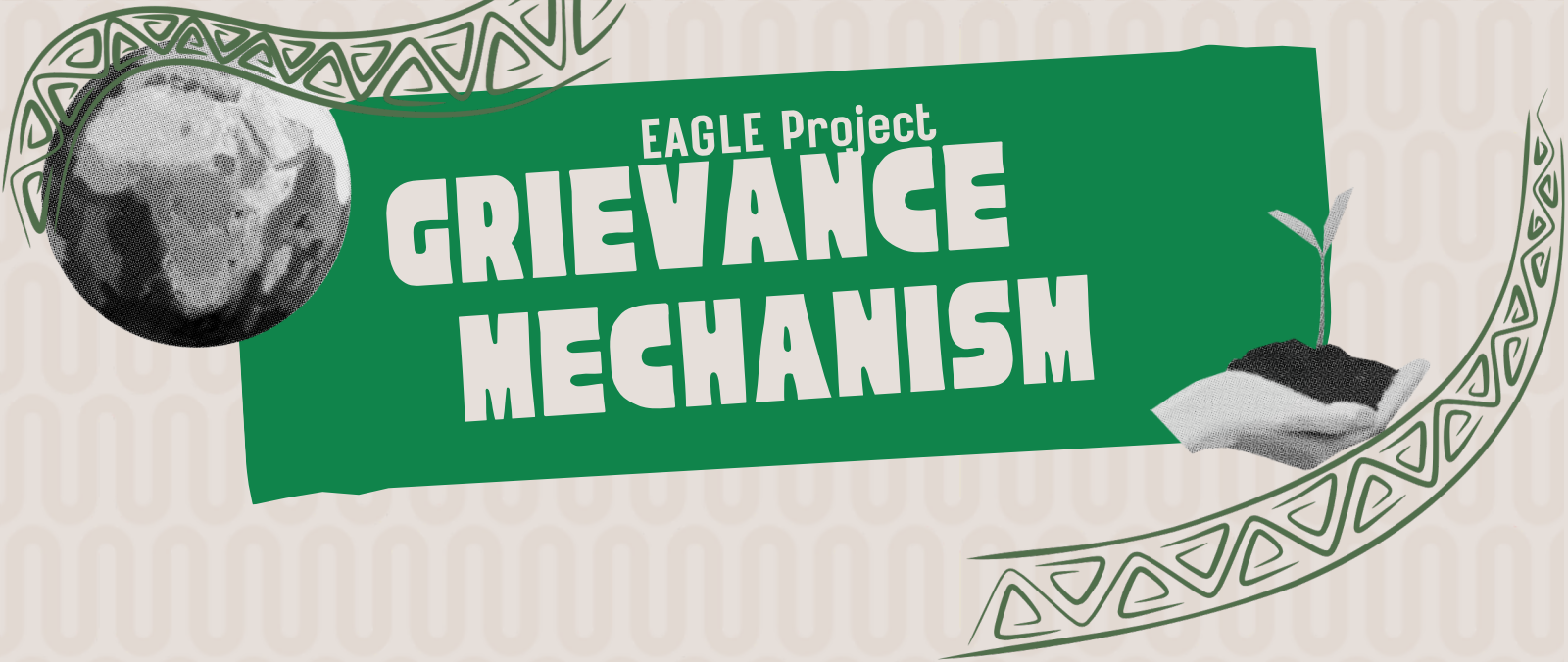




WHAT IS THE PROJECT'S GRIEVANCE?



This can be an issue, concern, conflict, and problem arise related to the EAGLE (Ecosystem and Agroforestry Growth for Livelihood Empowerment) Project

Grievance abide to the Matigsalug-Manobo tribe culture and policy of grievance mechanism (Conflict Resolution) stated in the FEMMATRICS ADSDPP

WHY NEED TO REPORT?



- Resolve Problem
- Systematic Project Implementation
- Transparency
- Equality
- Inclusivity

WHERE TO REPORT?



The complaint will be submitted to each sector with proper documentations

Complaint will follow the Customary law of the Matigsalug-Manobo Tribe "Husay"

1st level of complain



SITIO

IP Leaders and Tribal Cheiftain

2nd level of complain



KIOKONG/HFI

CE, KIOKONG COUNCIL IPMR (LGU)

3rd level of complain

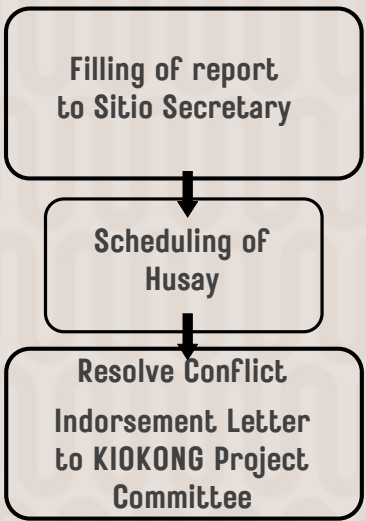


BARANGAY

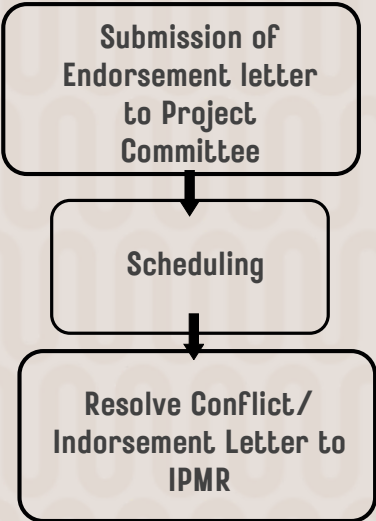
IPMR & Barangay Captain

GRIEVANCE PROCESS

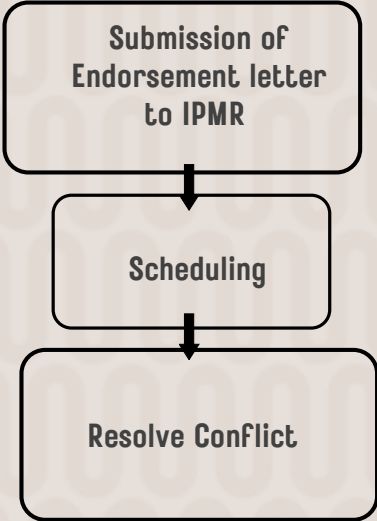
GAOP (IPS)



KIOKONG/HFI



BARANGAY



Stage 1:Grantee/Project Team

Hineleban Chief of Operations

✉ rbmanlunas@hineleban.org

☎ +63 917 627 2726

Stage 2: Innovation Facility

ESMS Officer

✉ innovationfacility@iucn.org

☎ +49 228 269 2231

Stage 3: IUCN Head Oversight Unit

Head, Oversight Unit

✉ ethics@iucn.orgnit

☎ +41 22 999 03 50